

# LA & KY HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name	Address 1
180080	BAPTIST REGIONAL MEDICAL CENTER	ONE TRILLIUM WAY
180102	LOURDES HOSPITAL	1530 LONE OAK ROAD
180104	WESTERN BAPTIST HOSPITAL	2501 KENTUCKY AVENUE
190027	CHRISTUS ST PATRICK HOSPITAL	524 DR MICHAEL DEBAKEY STREET
190041	CHRISTUS SCHUMPERT HEALTH SYSTEM	ONE ST MARY PLACE
190060	LAKE CHARLES MEMORIAL HOSPITAL	1701 OAK PARK BLVD
190098	LSU HEALTH SCIENCES CENTER - SHREVEPORT	1541 KINGS HIGHWAY
190111	WILLIS KNIGHTON MEDICAL CENTER	2600 GREENWOOD ROAD
190161	W O MOSS REGIONAL MEDICAL CENTER	1000 WALTERS STREET
190201	WOMEN AND CHILDREN'S HOSPITAL AT LAKE CHARLES	4200 NELSON ROAD
190278	SPECIALISTS HOSPITAL SHREVEPORT	1500 LINE AVENUE



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Address 2	Address 3	City	State
		CORBIN	KY
		PADUCAH	KY
		PADUCAH	KY
		LAKE CHARLES	LA
		SHREVEPORT	LA
		LAKE CHARLES	LA
		SHREVEPORT	LA
		SHREVEPORT	LA
		LAKE CHARLES	LA
		LAKE CHARLES	LA
		SHREVEPORT	LA



# LA & KY HCAHPS

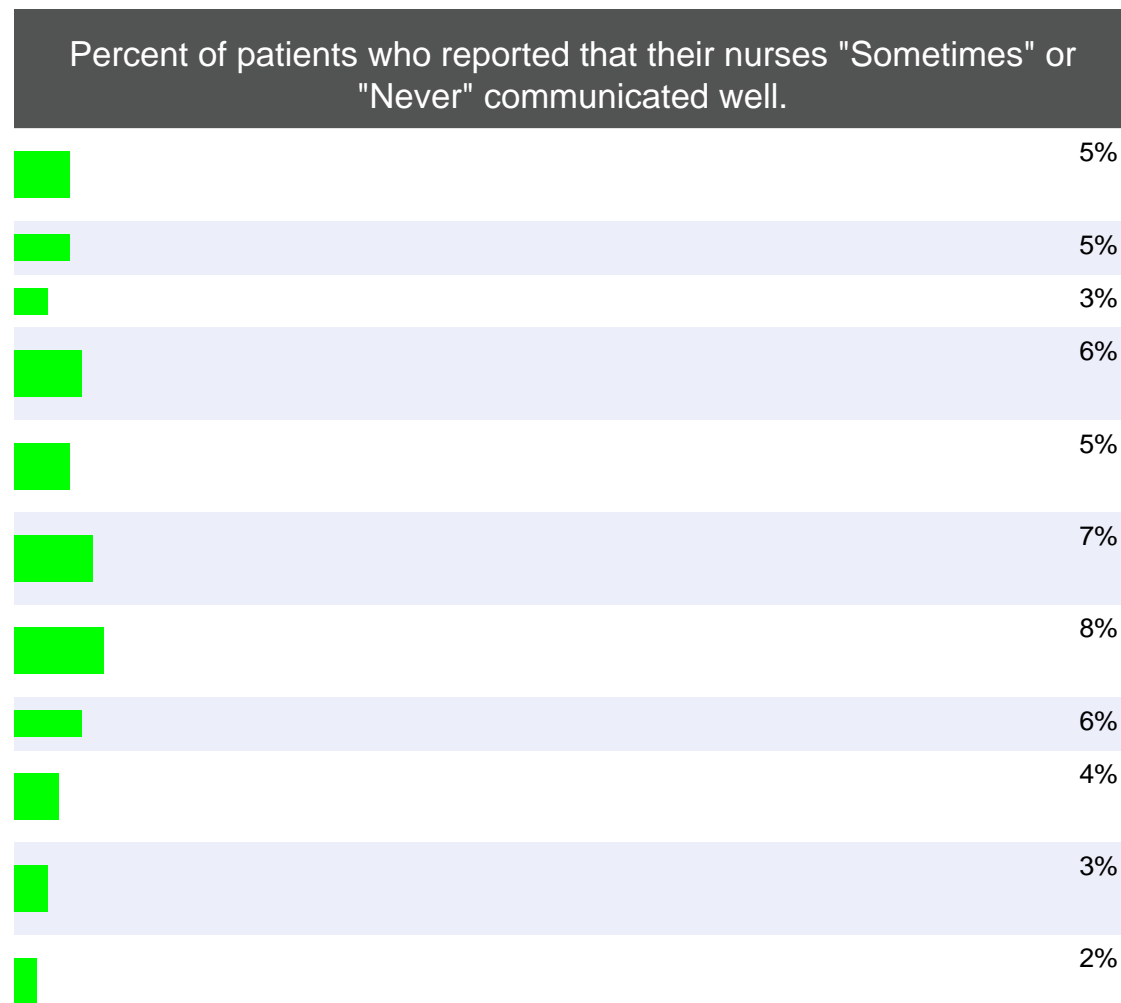
Based on Survey of Patients' Hospital Experiences (HCAHPS)

ZIP Code	County Name	Phone Number
40701	KNOX	6065281212
42001	MCCRACKEN	2704442444
42003	MCCRACKEN	2705752300
70601	CALCASIEU	3374917730
71101	CADDO	3186814215
70601	CALCASIEU	3374943200
71130	CADDO	3186755058
71103	CADDO	3186324000
70607	CALCASIEU	3374758100
70605	CALCASIEU	3374746370
71101	CADDO	3186326083



# LA & KY HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

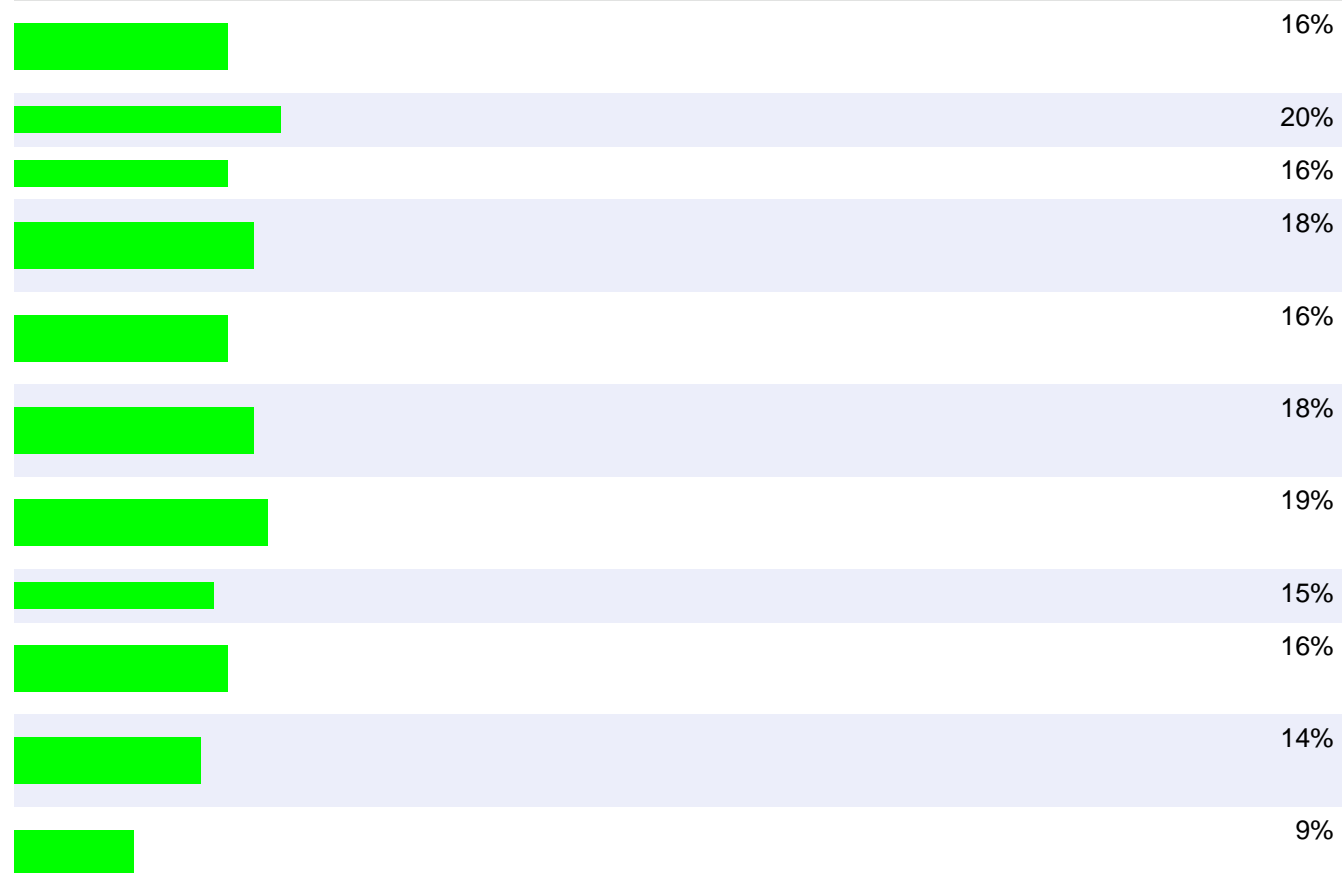




# LA & KY HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Usually" communicated well.





# LA & KY HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Always" communicated well.

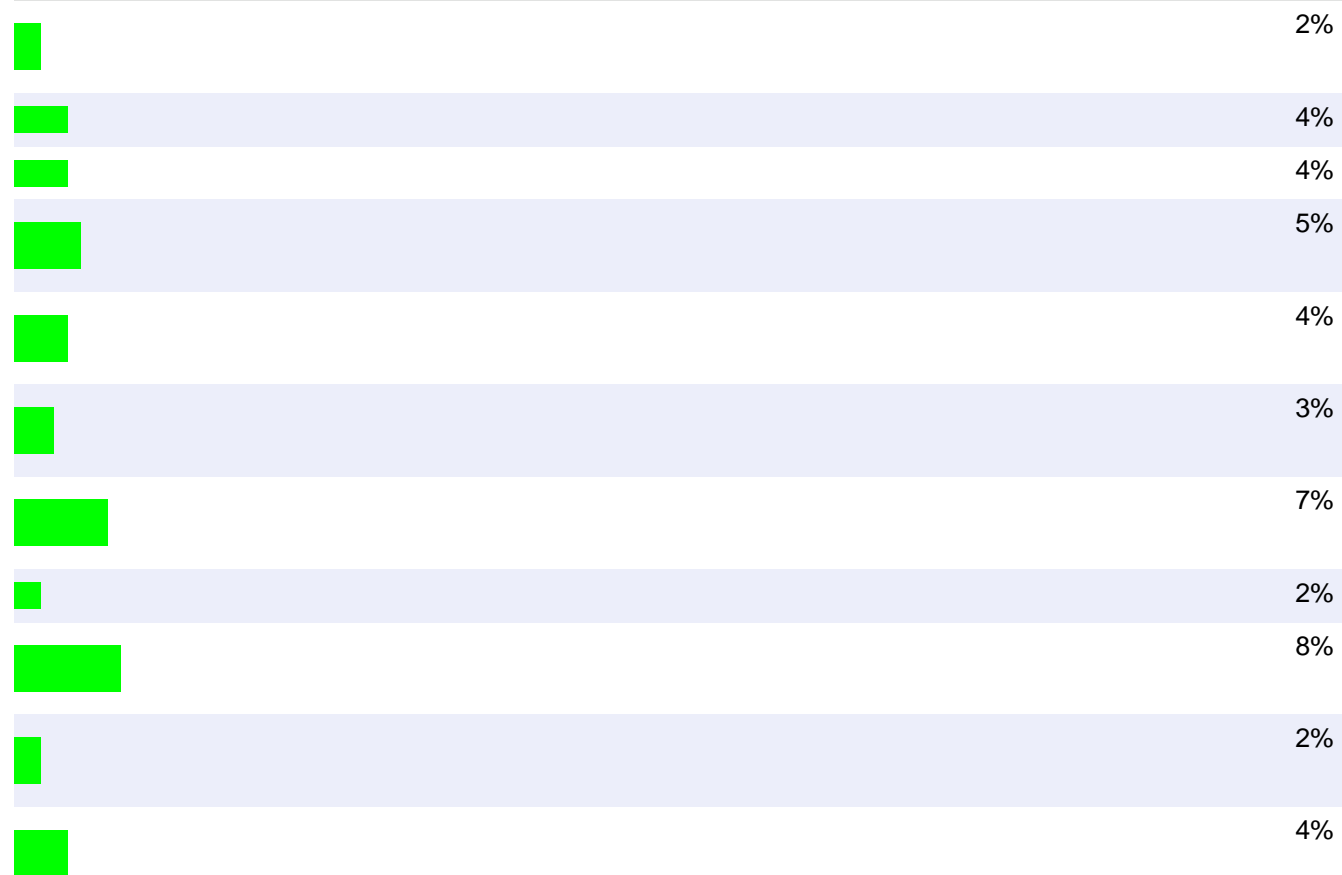




# LA & KY HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Sometimes" or "Never" communicated well.

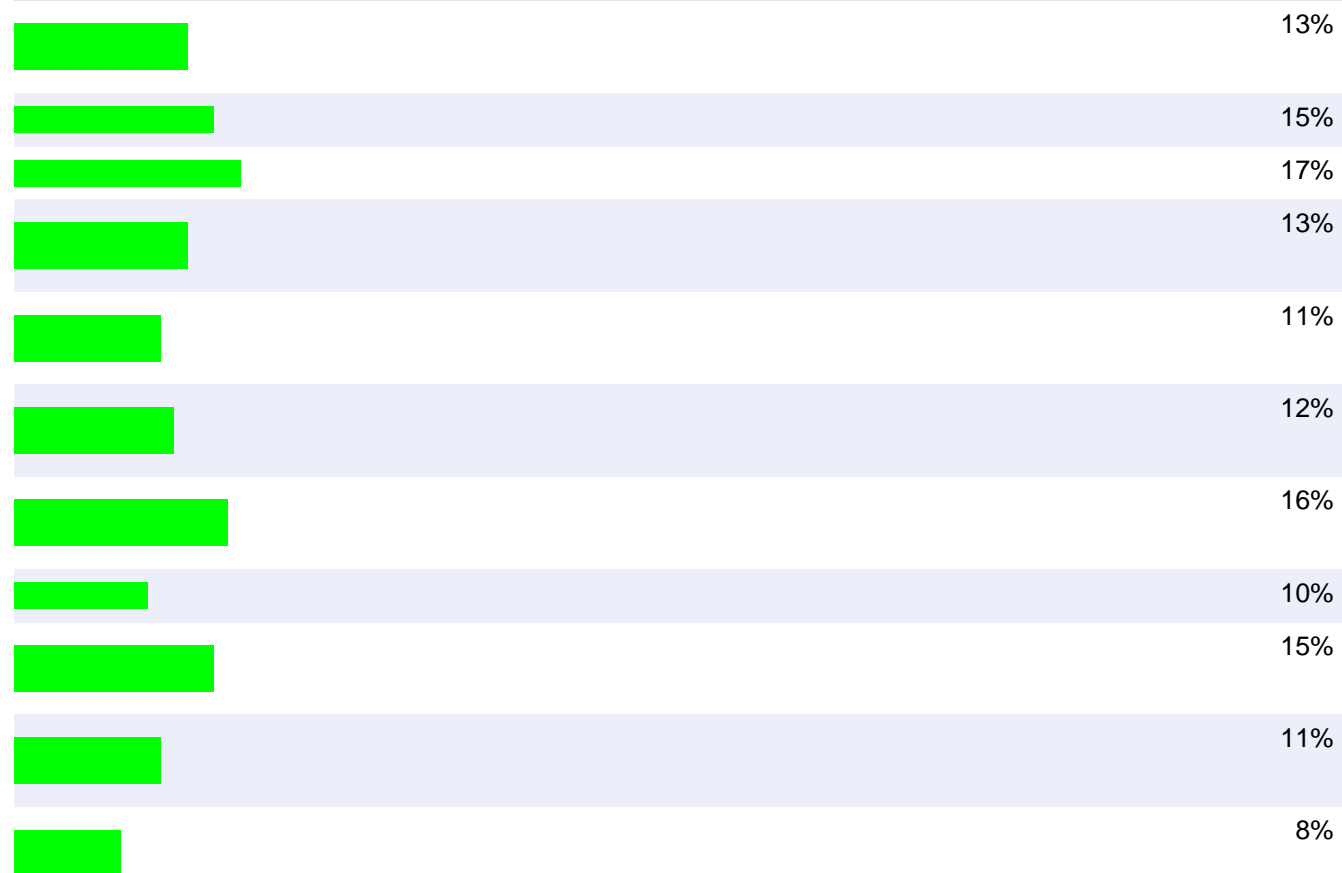




# LA & KY HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Usually" communicated well.

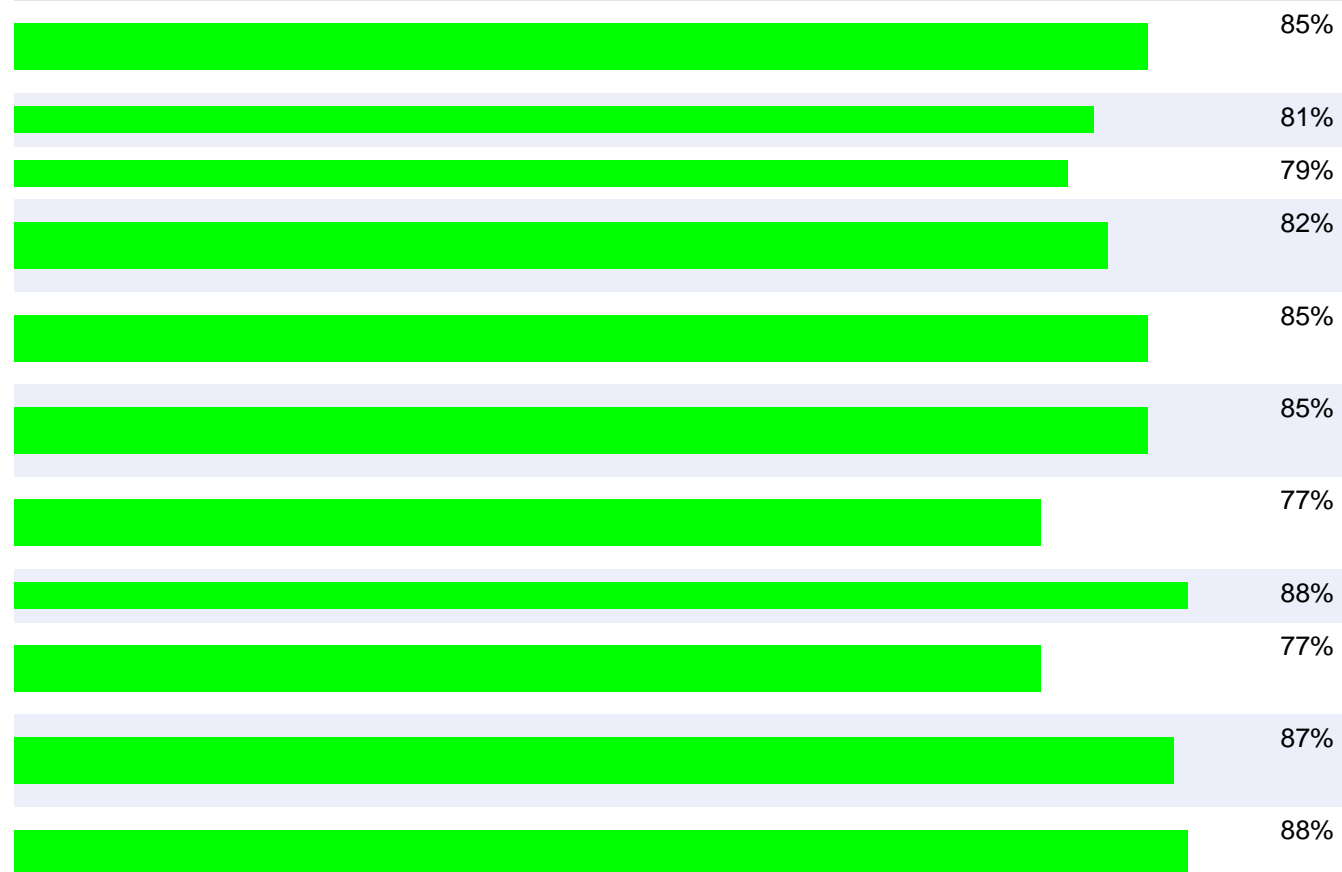




# LA & KY HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Always" communicated well.

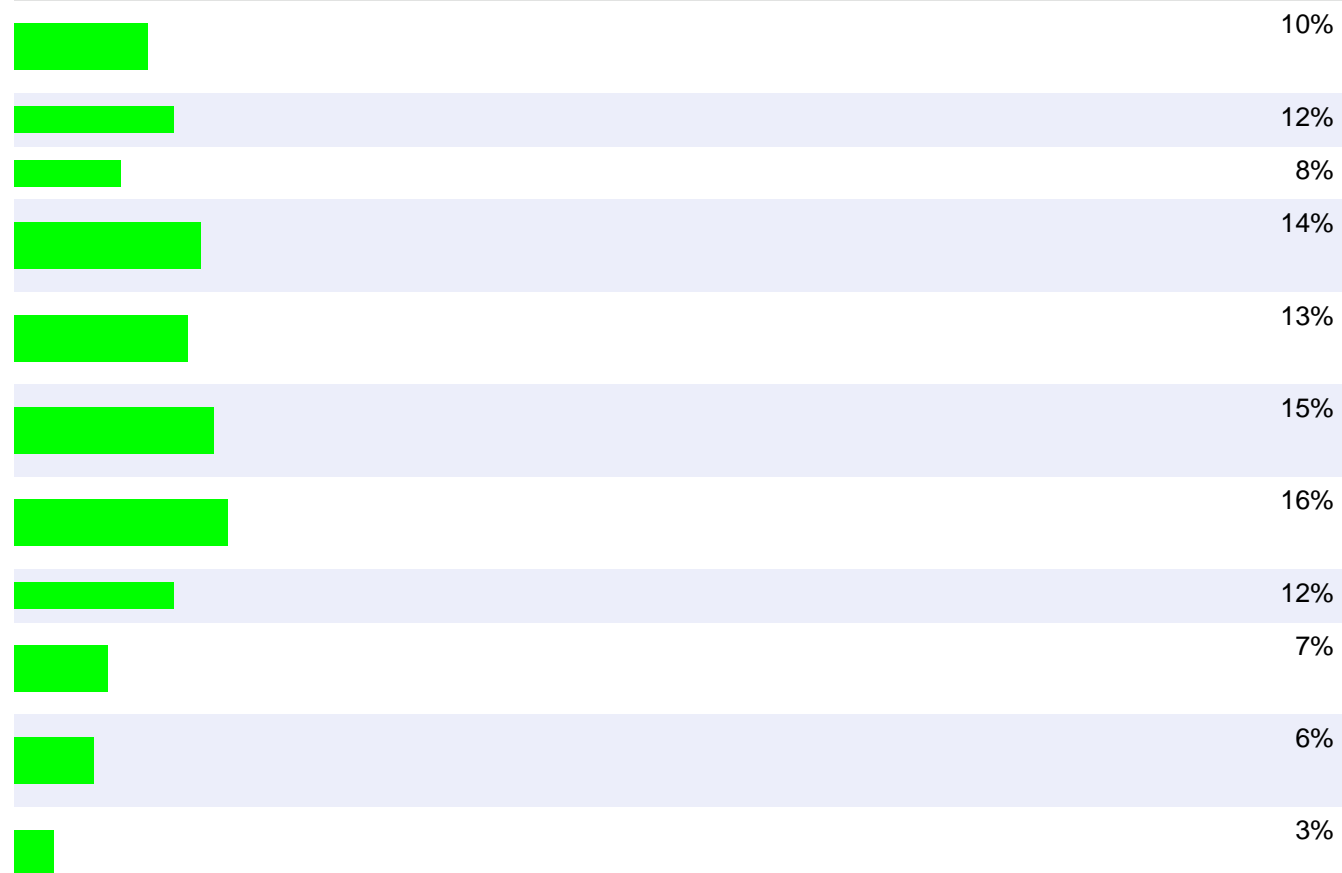




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Based on Survey of Patients' Hospital Experiences (HCAHPS)

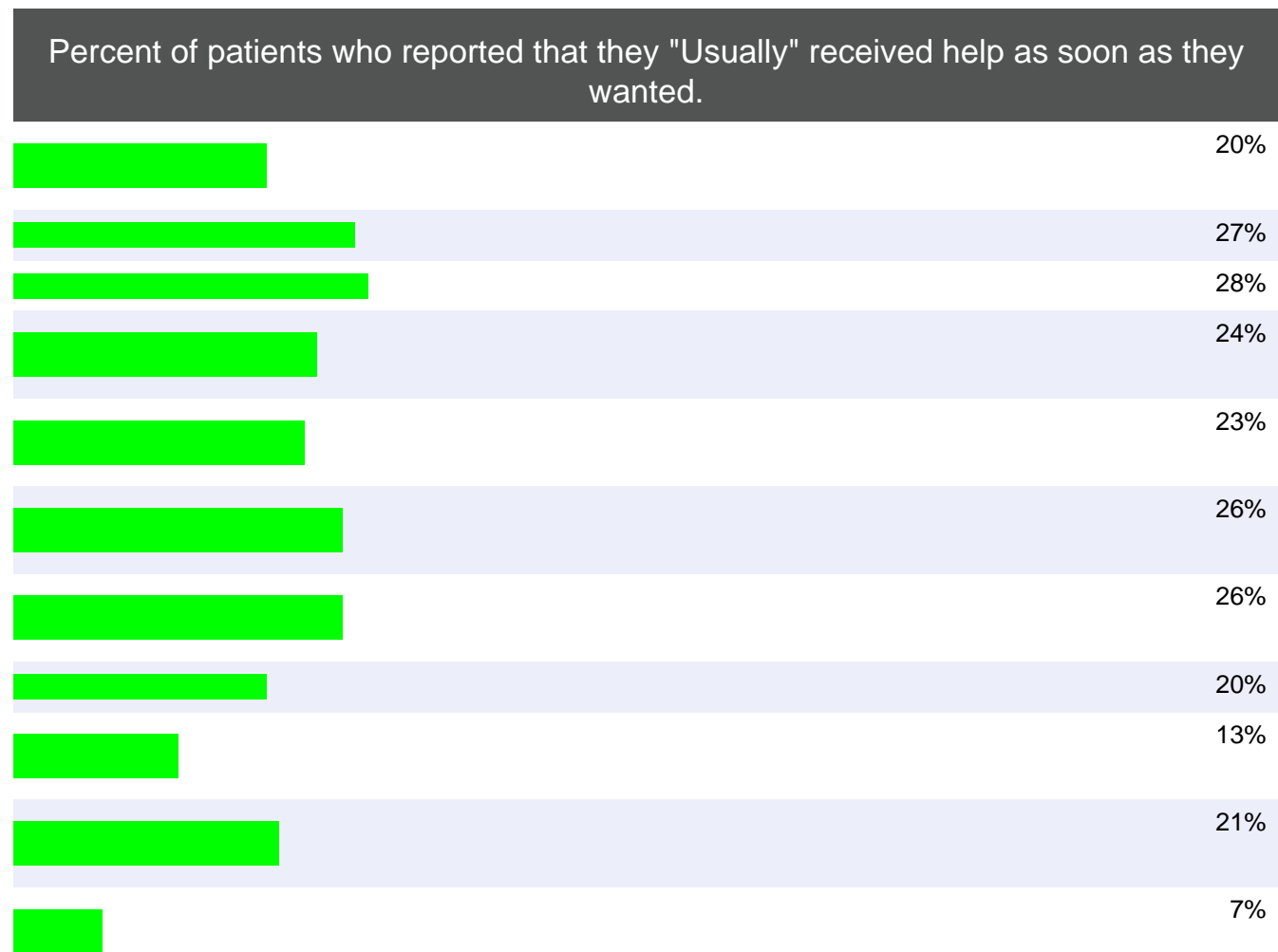
Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.





# LA & KY HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

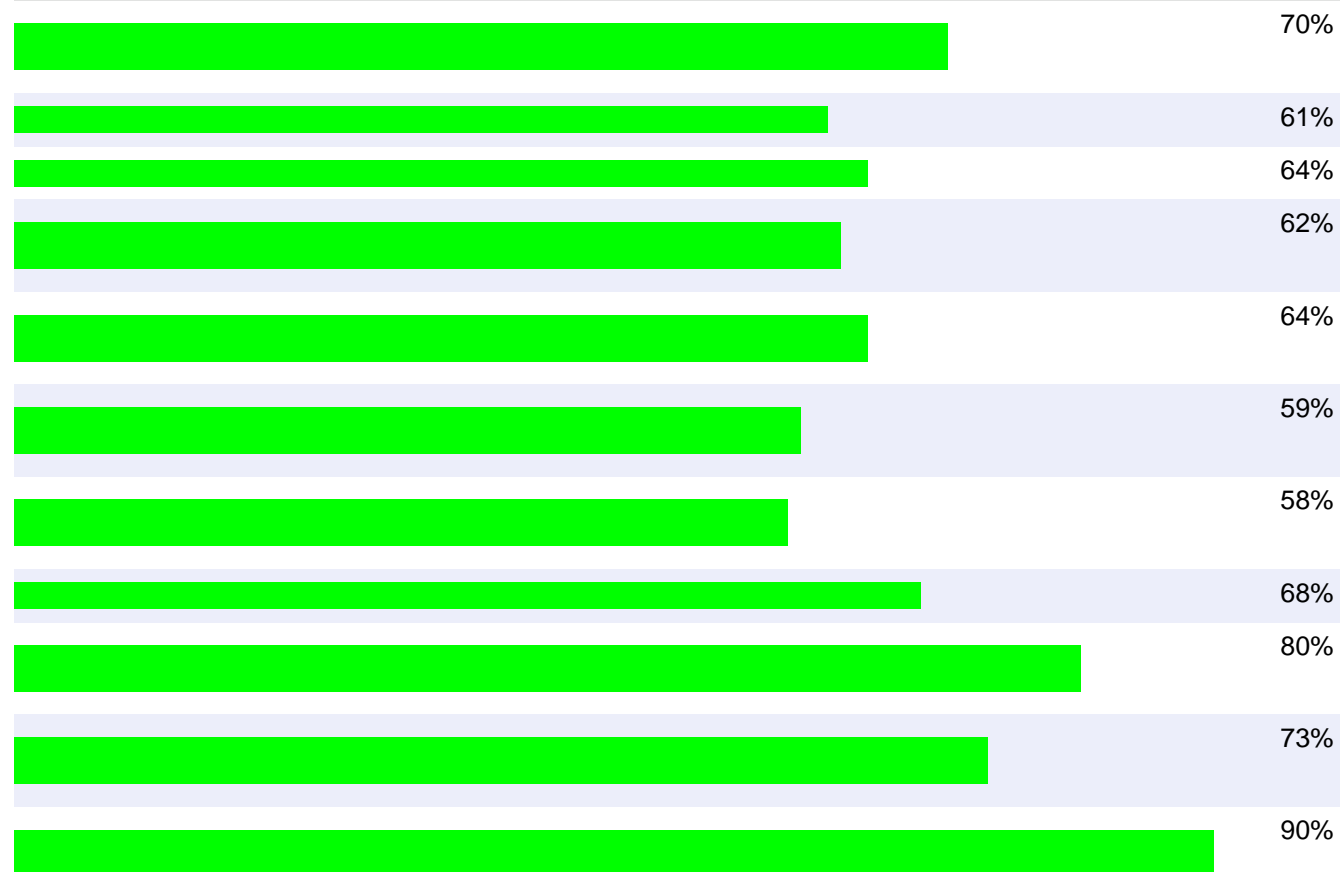




# LA & KY HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they "Always" received help as soon as they wanted.

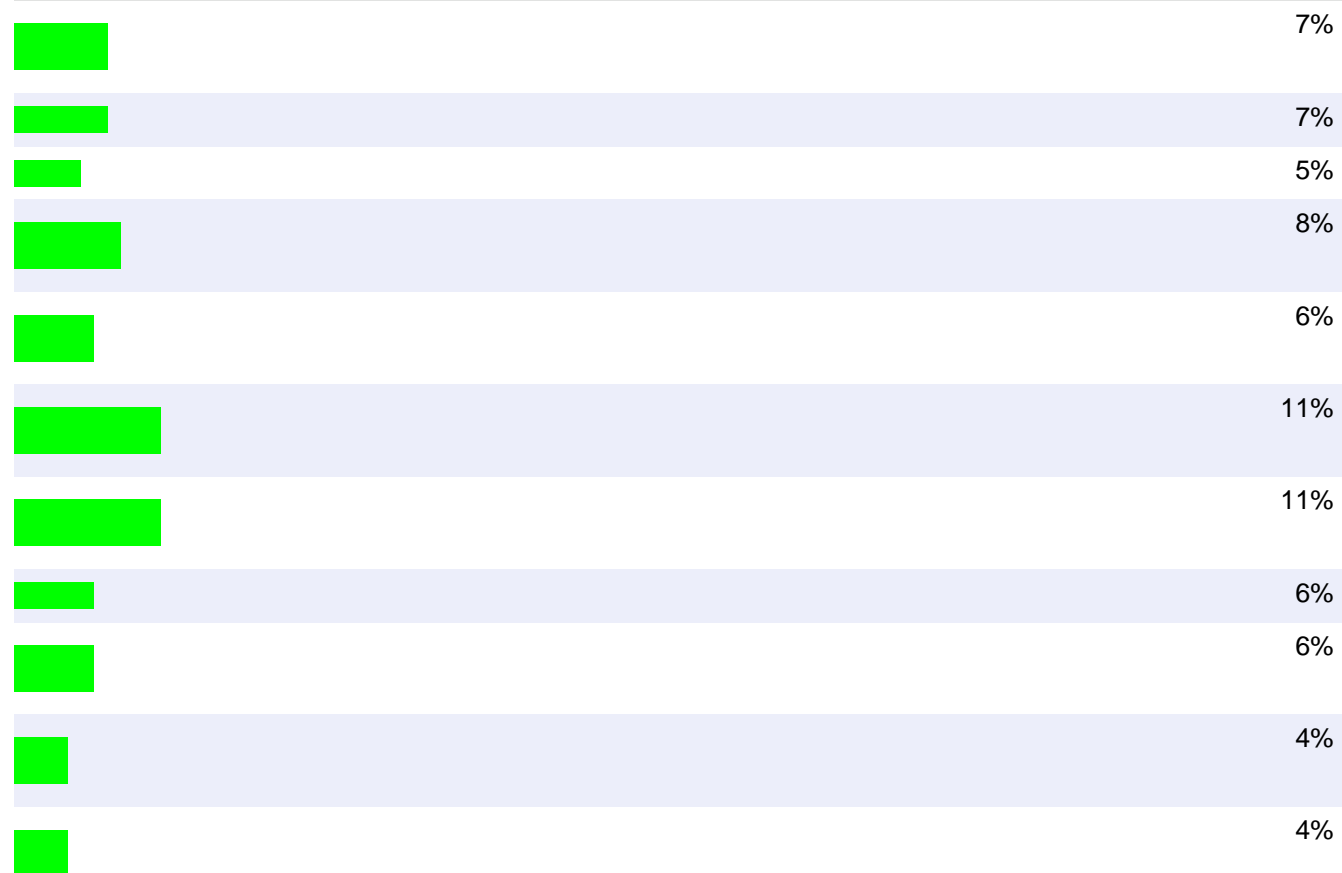




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Based on Survey of Patients' Hospital Experiences (HCAHPS)

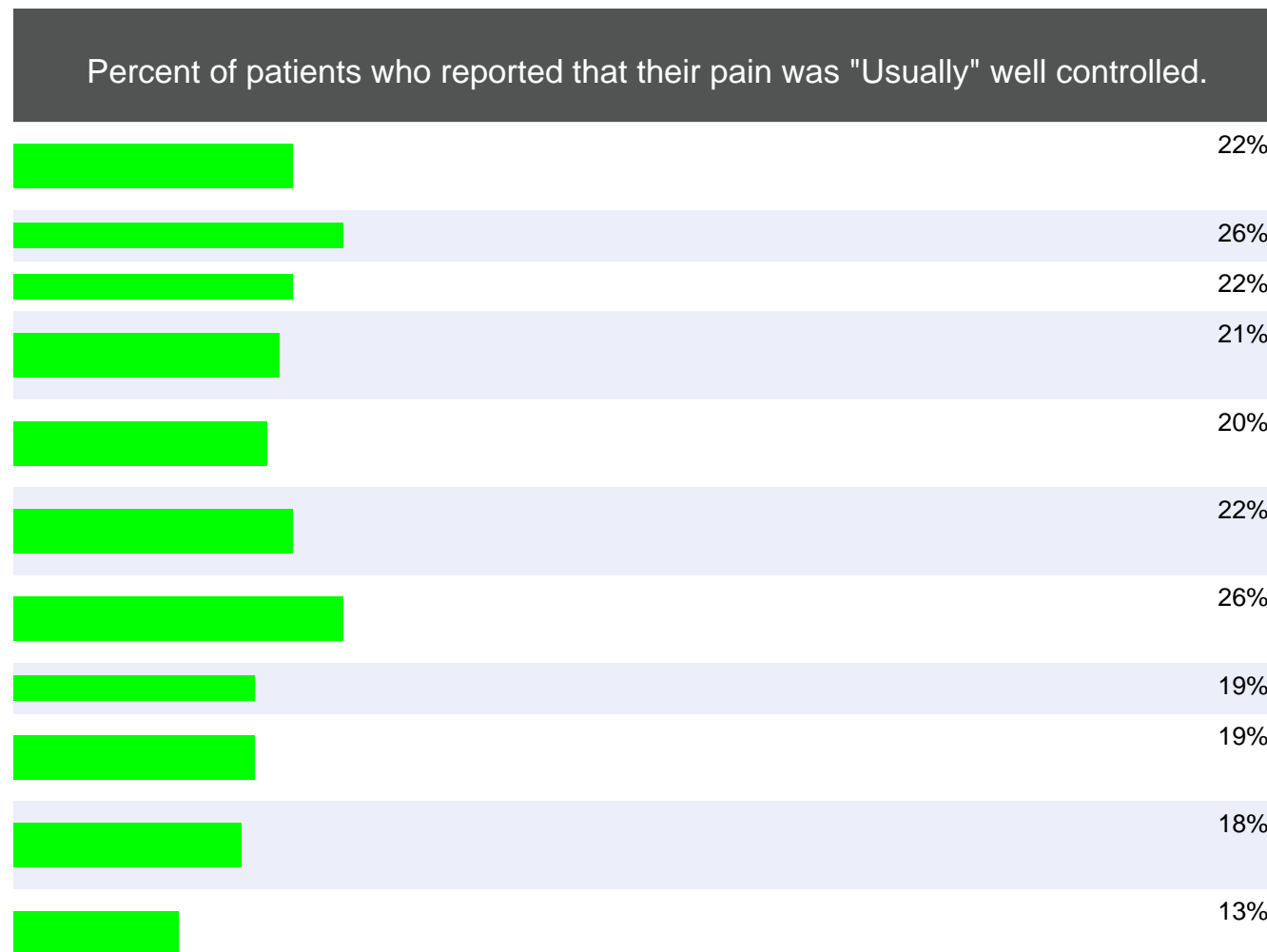
Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.





# LA & KY HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

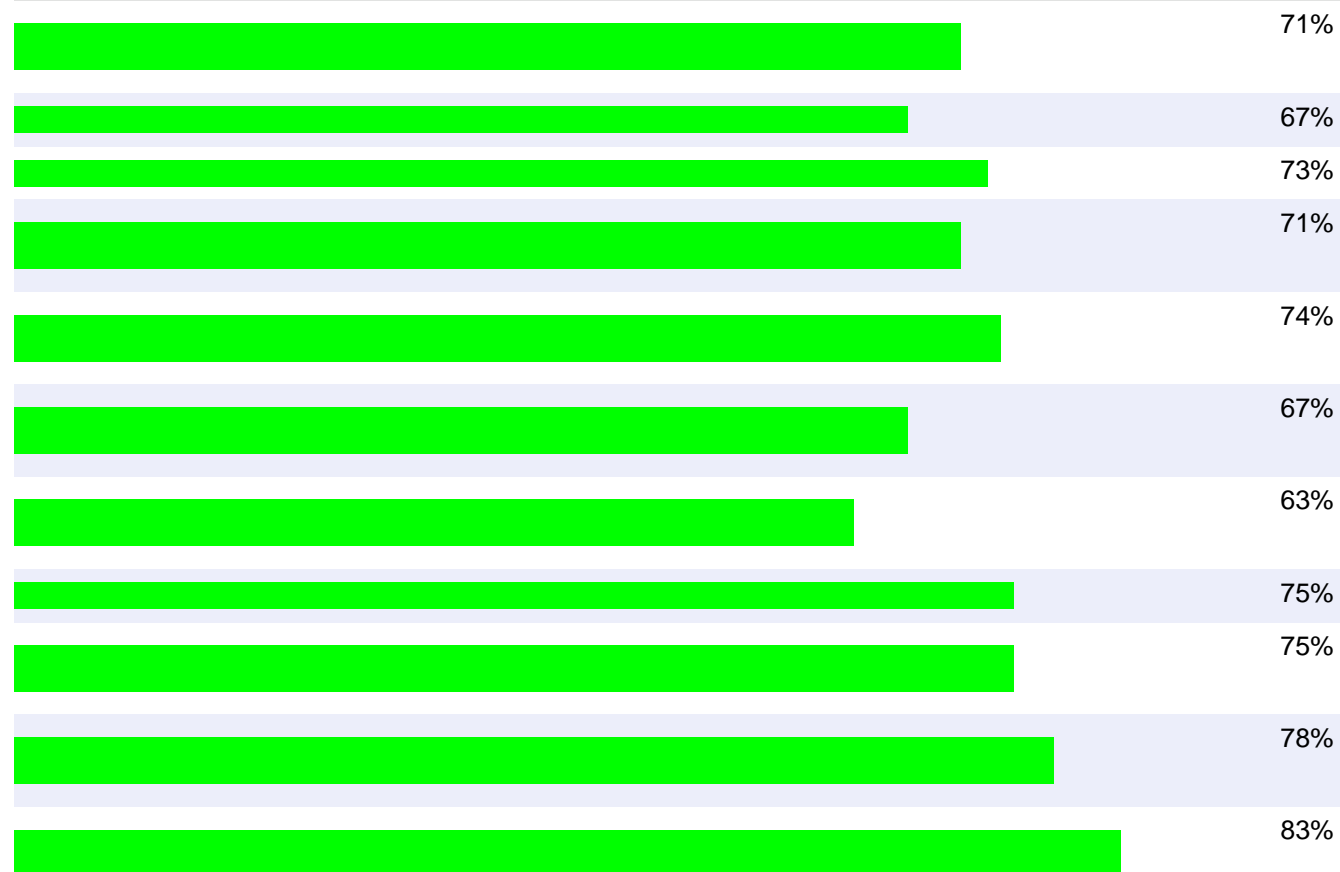




# LA & KY HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their pain was "Always" well controlled.

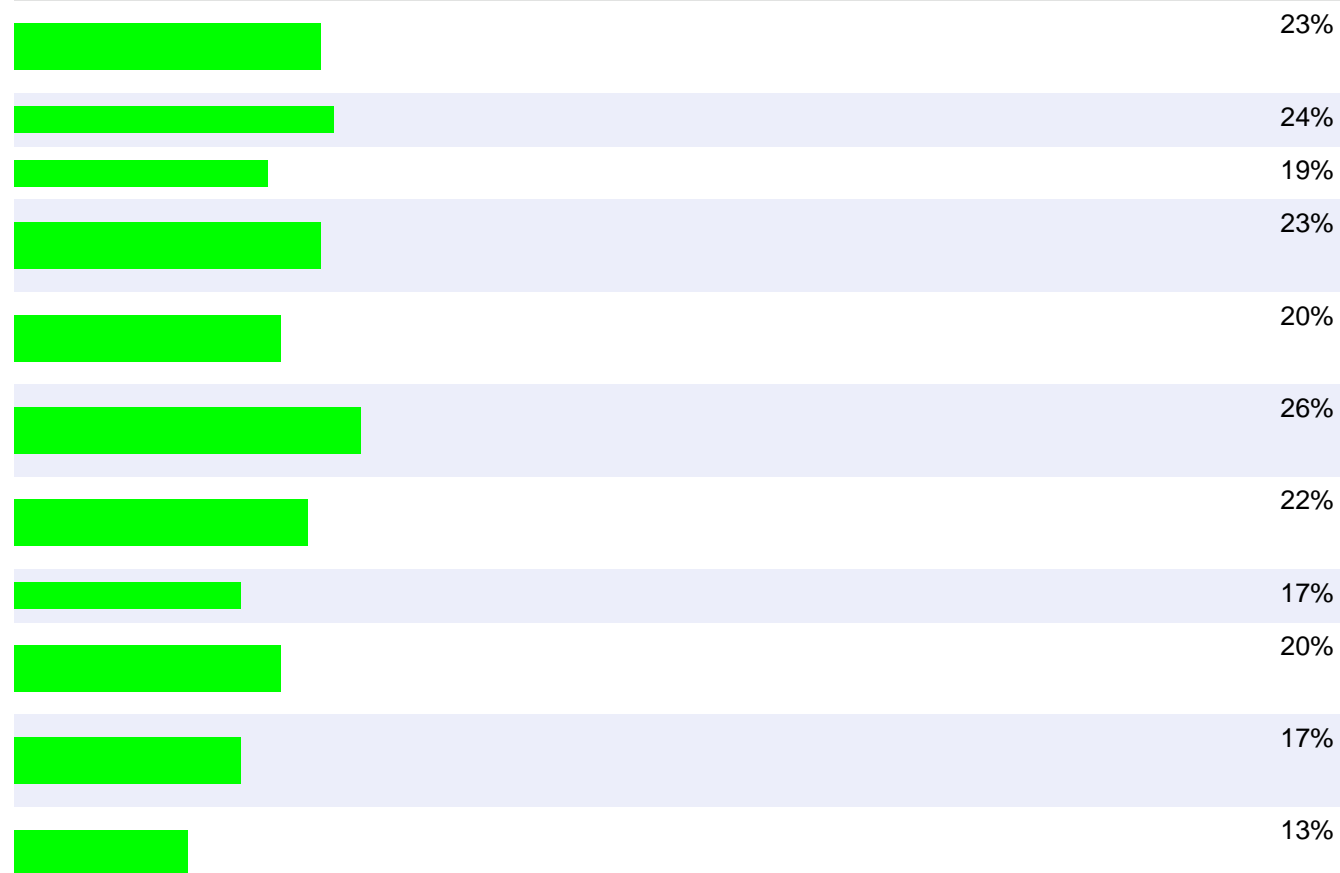




# LA & KY HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.

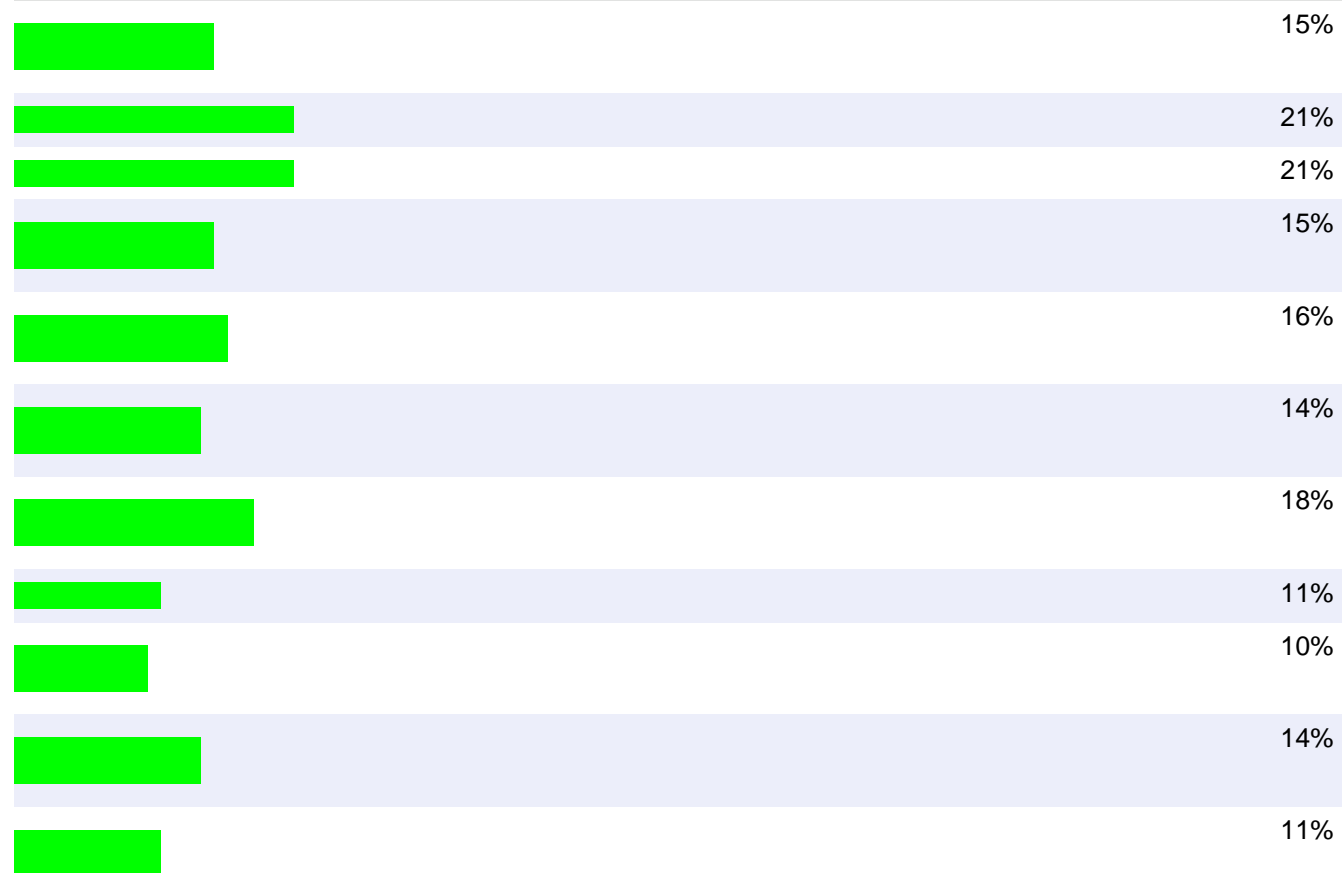




# LA & KY HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.





# LA & KY HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Always" explained about medicines before giving it to them.

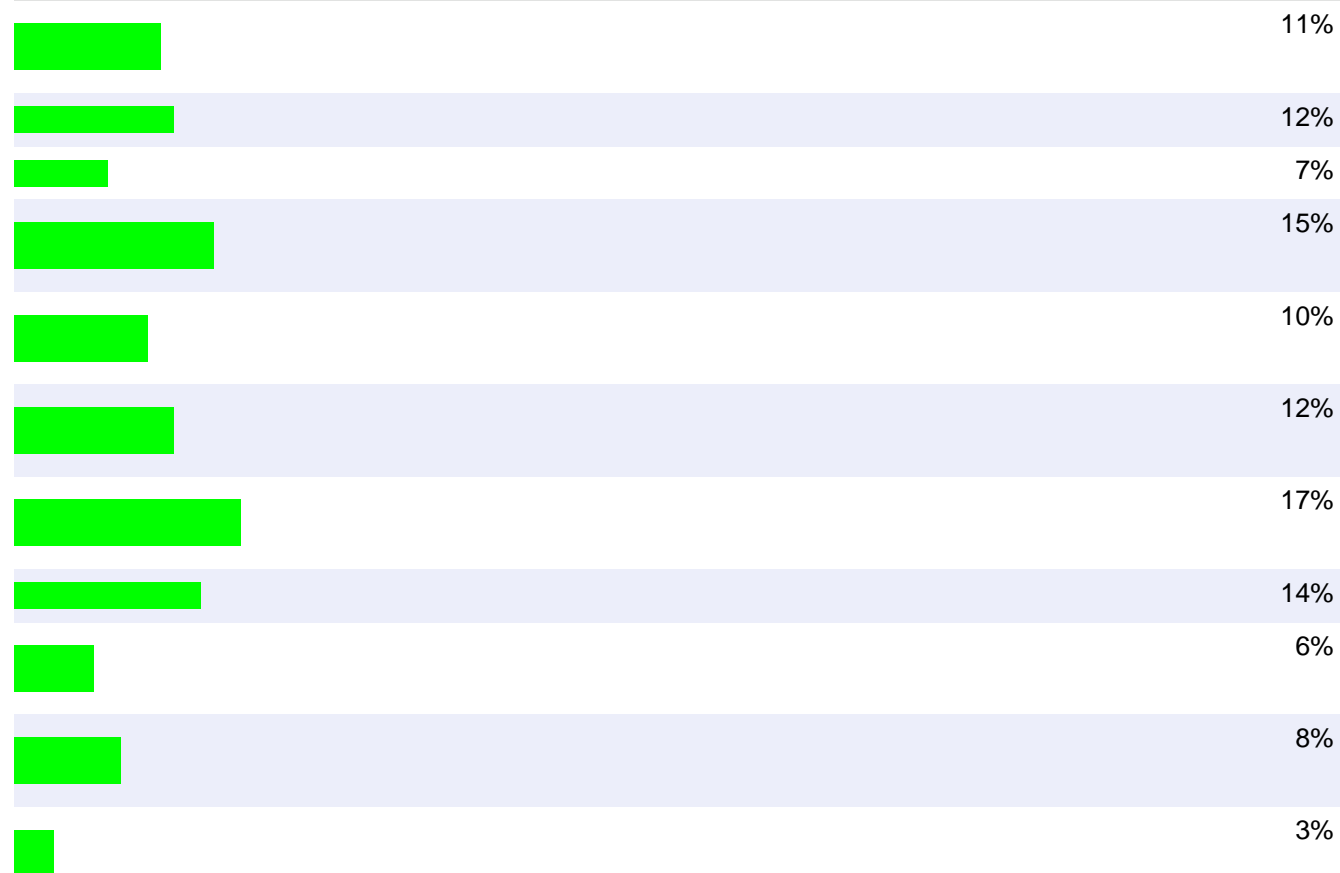




# LA & KY HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.

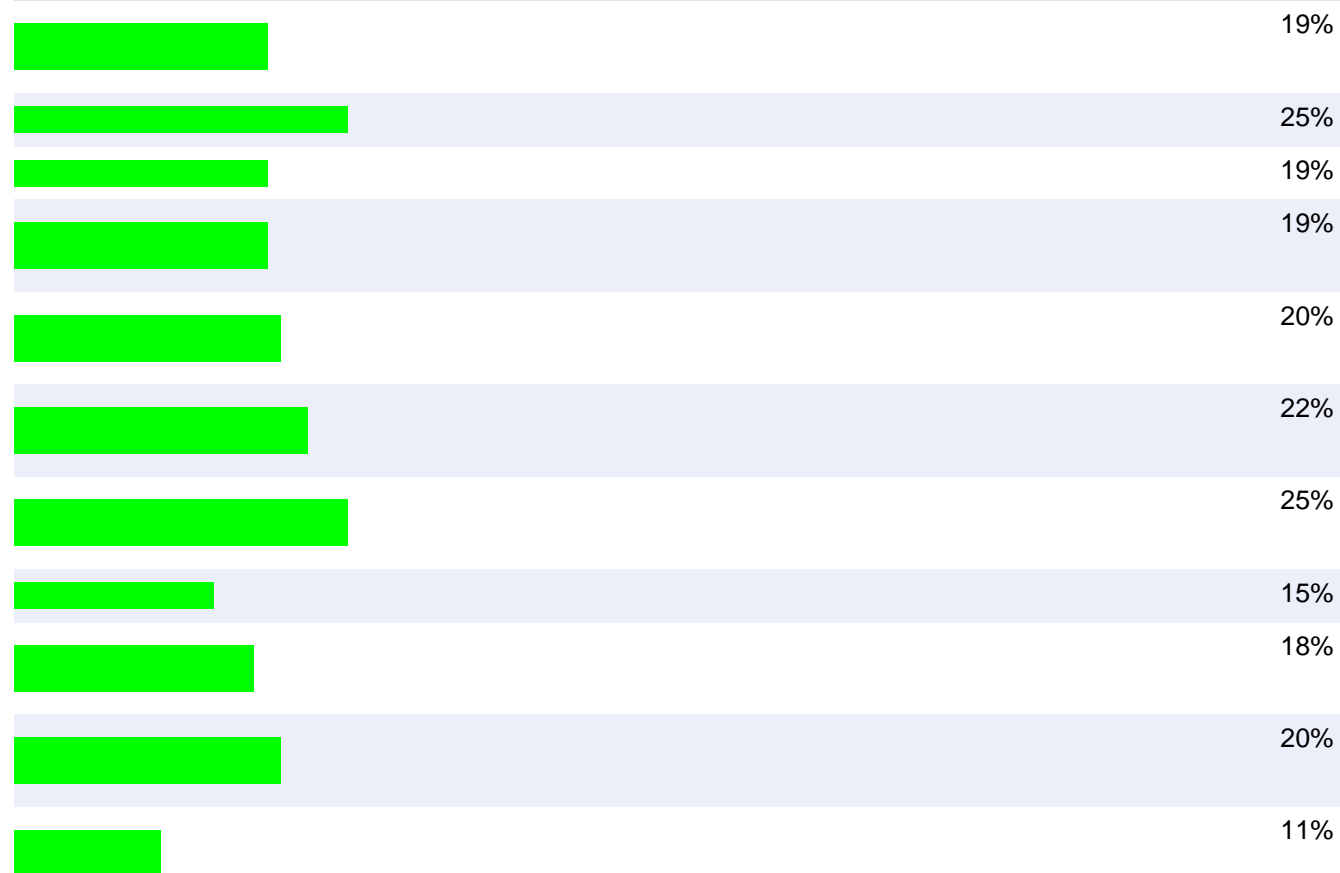




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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their room and bathroom were "Usually" clean.





# LA & KY HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their room and bathroom were "Always" clean.

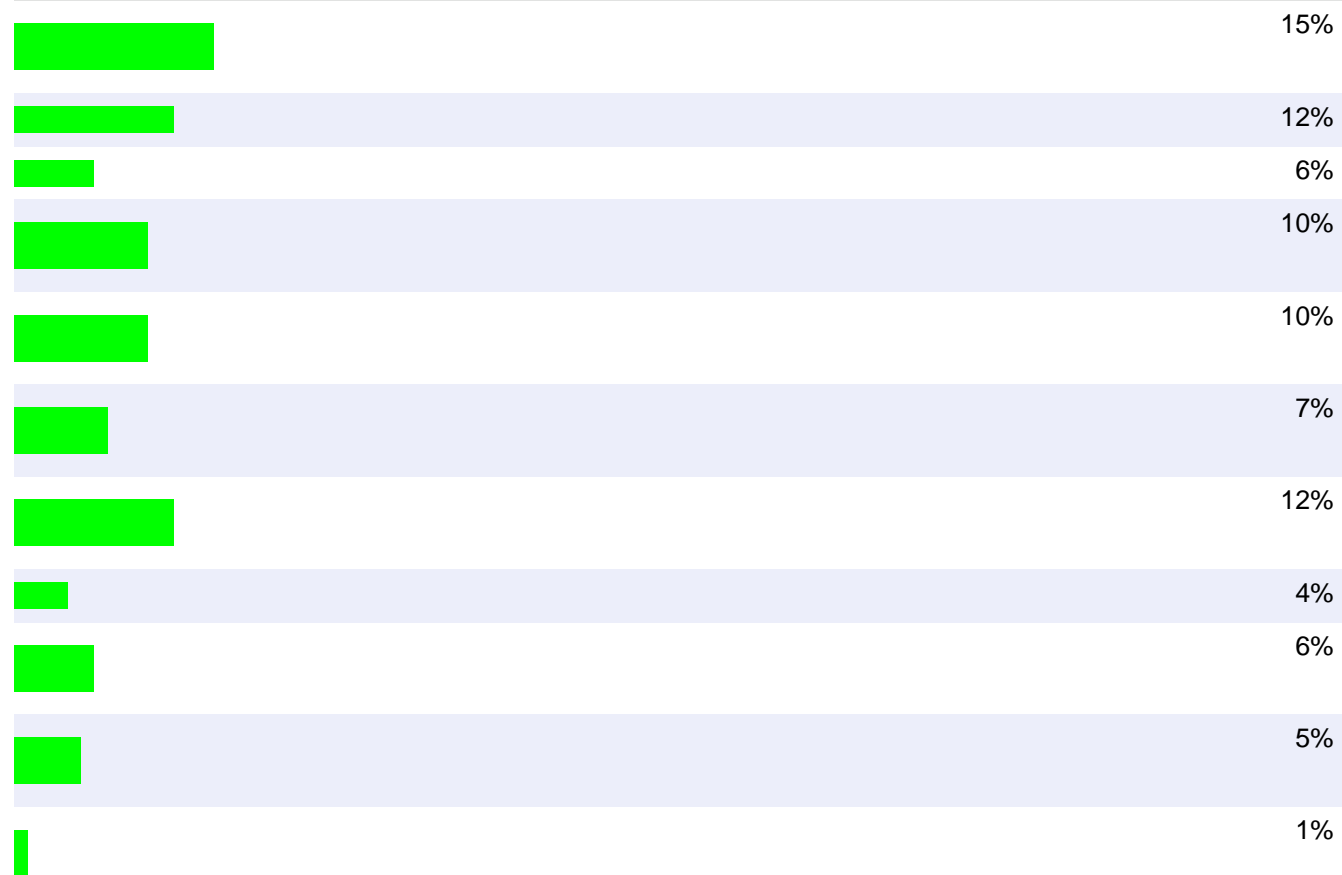




# LA & KY HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.

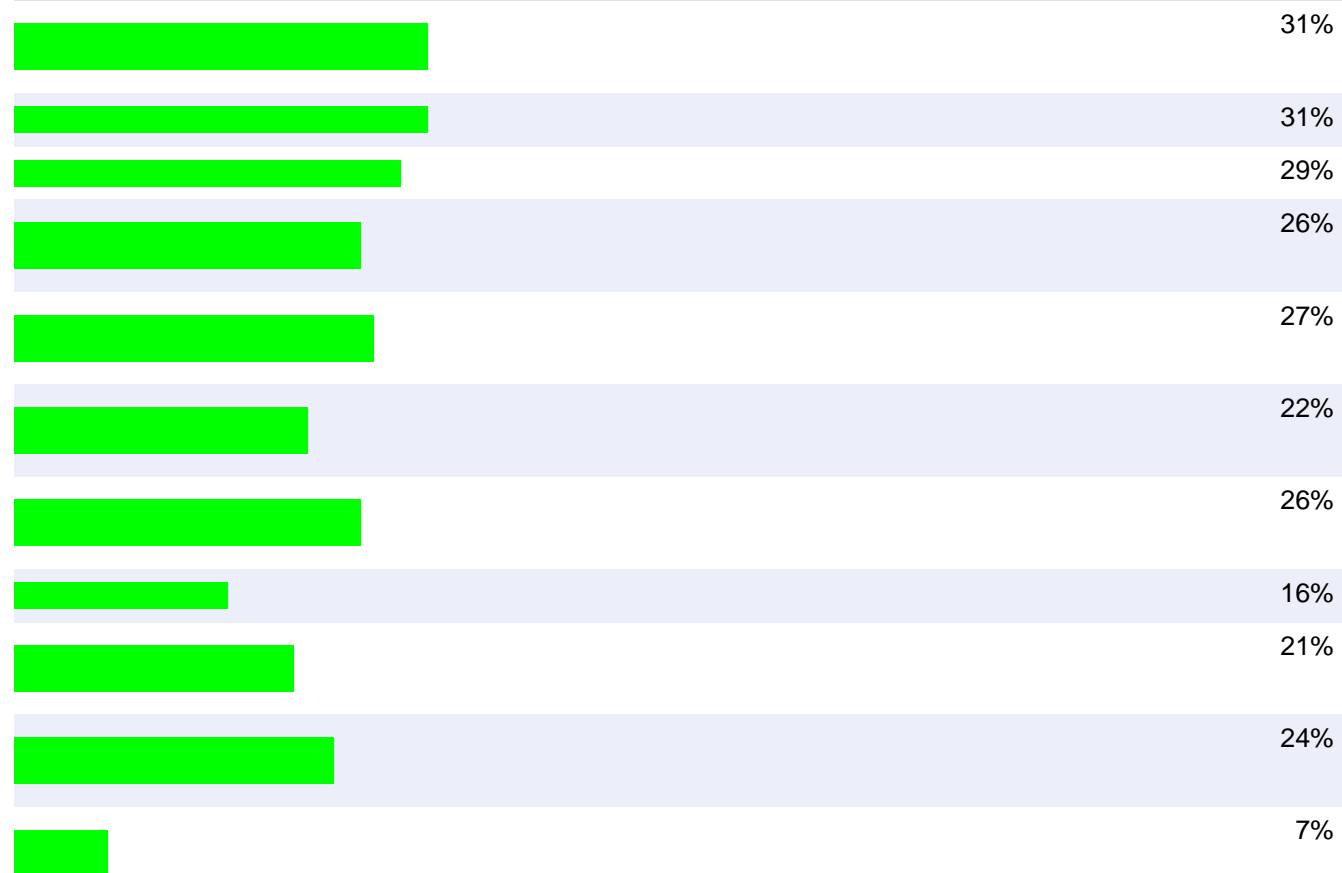




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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that the area around their room was "Usually" quiet at night.





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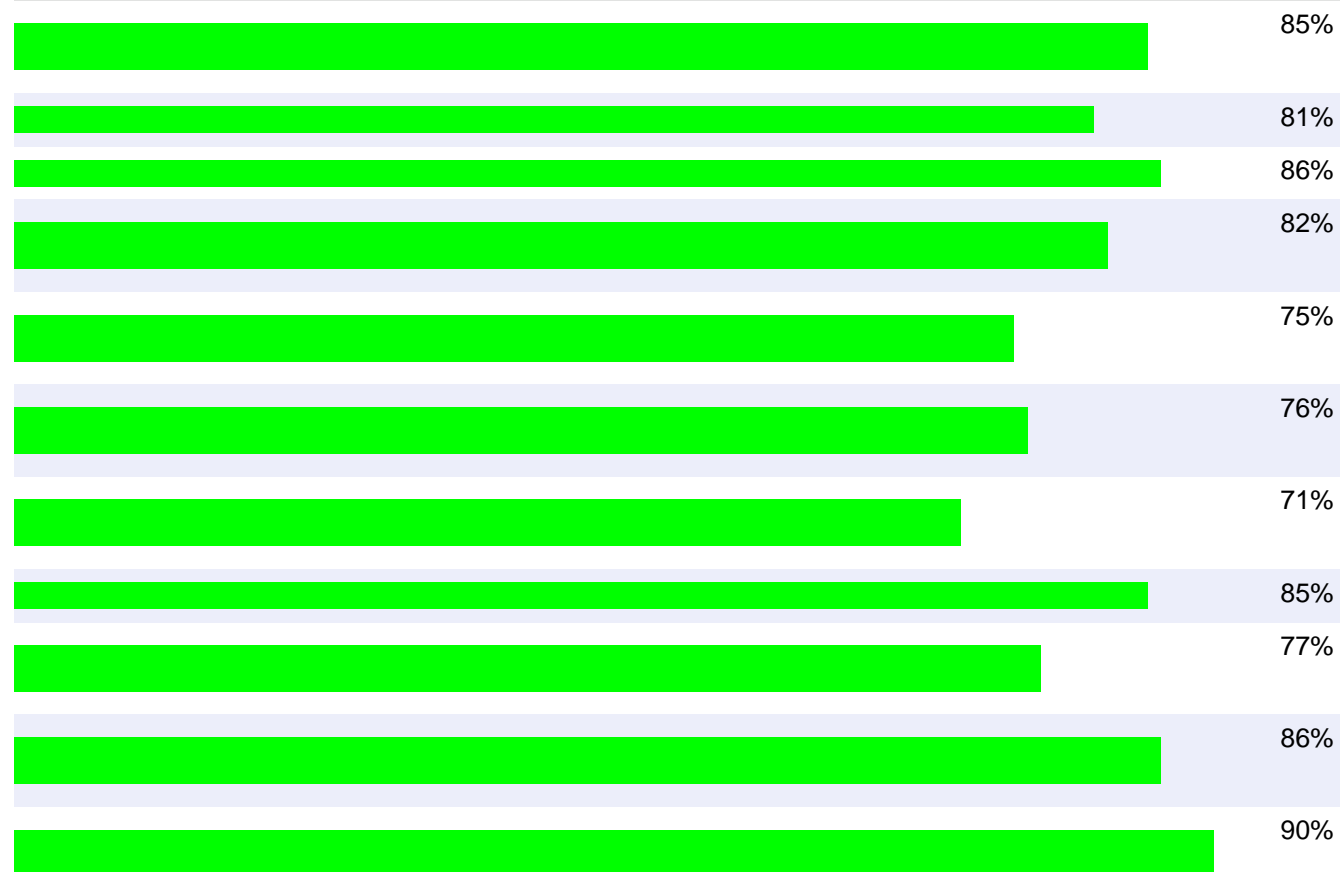




# LA & KY HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that YES, they were given information about what to do during their recovery at home.

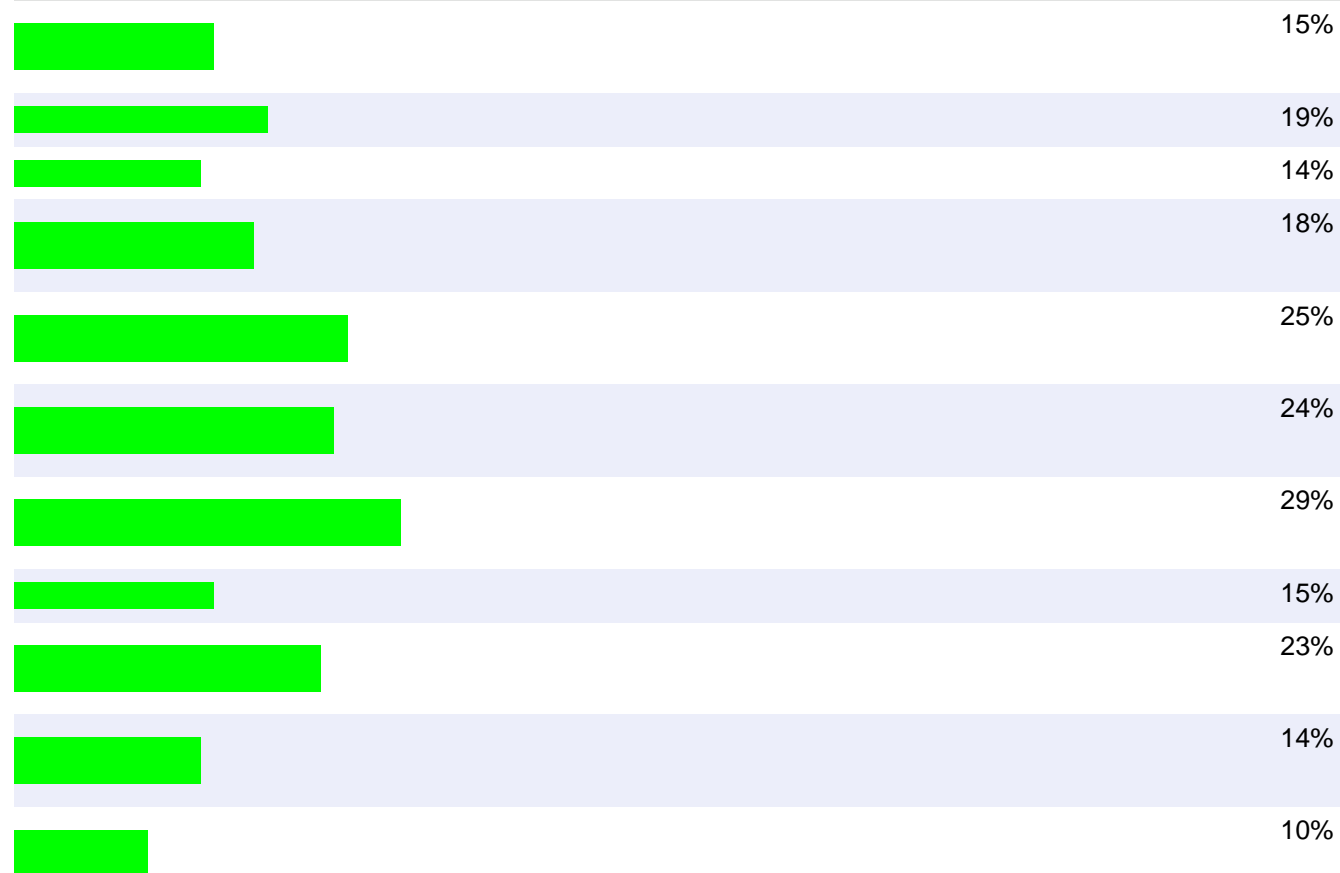




# LA & KY HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they were not given information about what to do during their recovery at home.

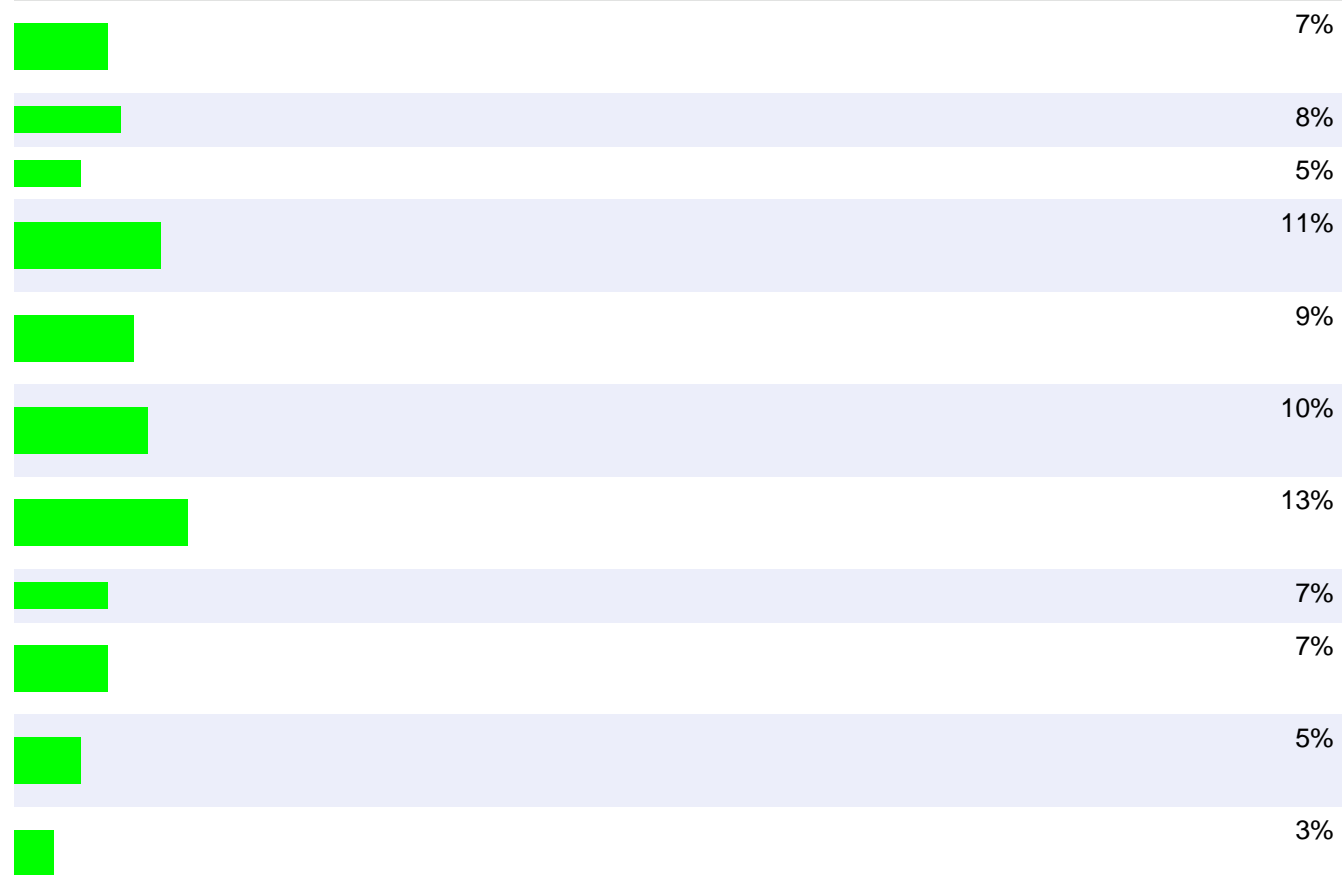




# LA & KY HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).

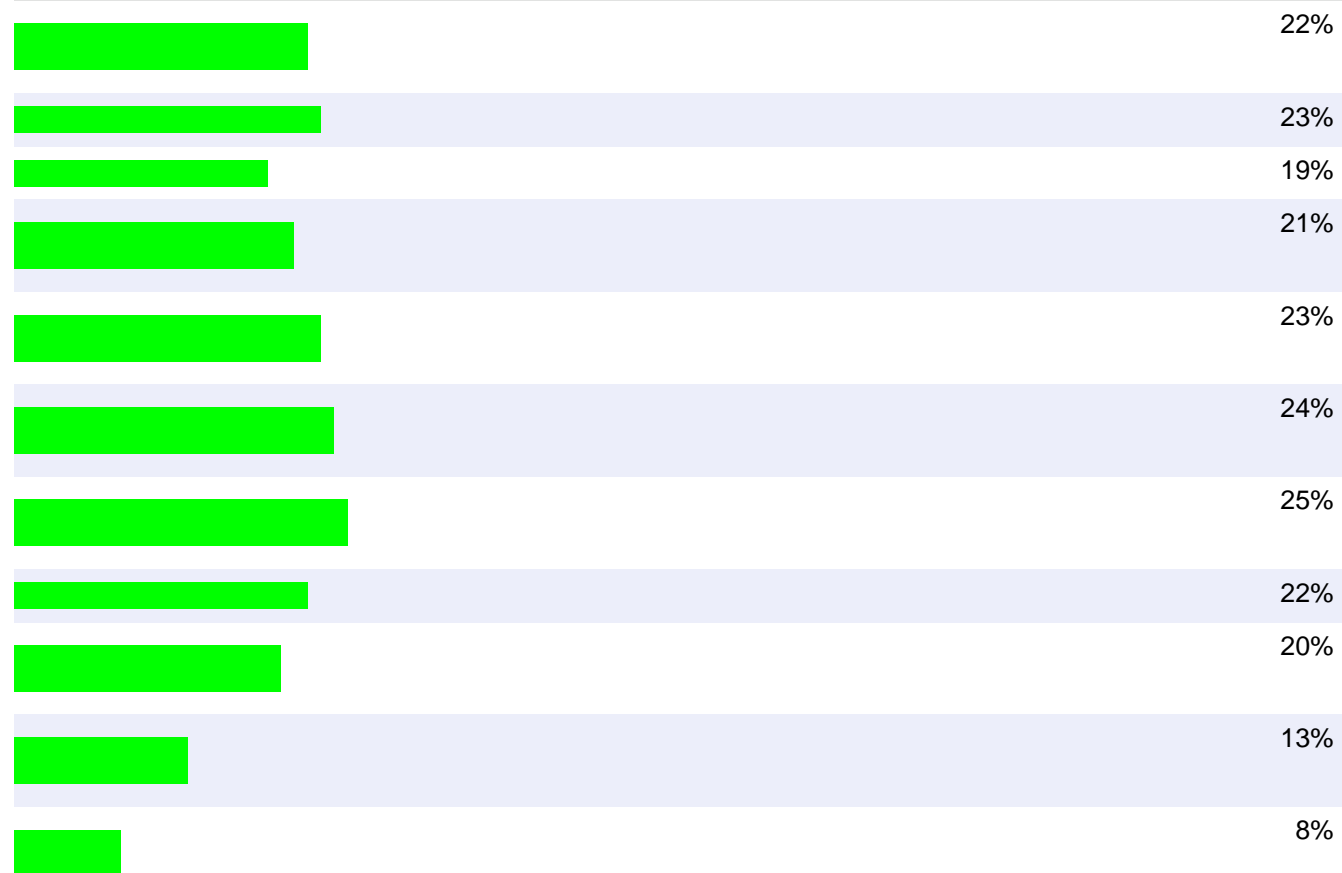




# LA & KY HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).

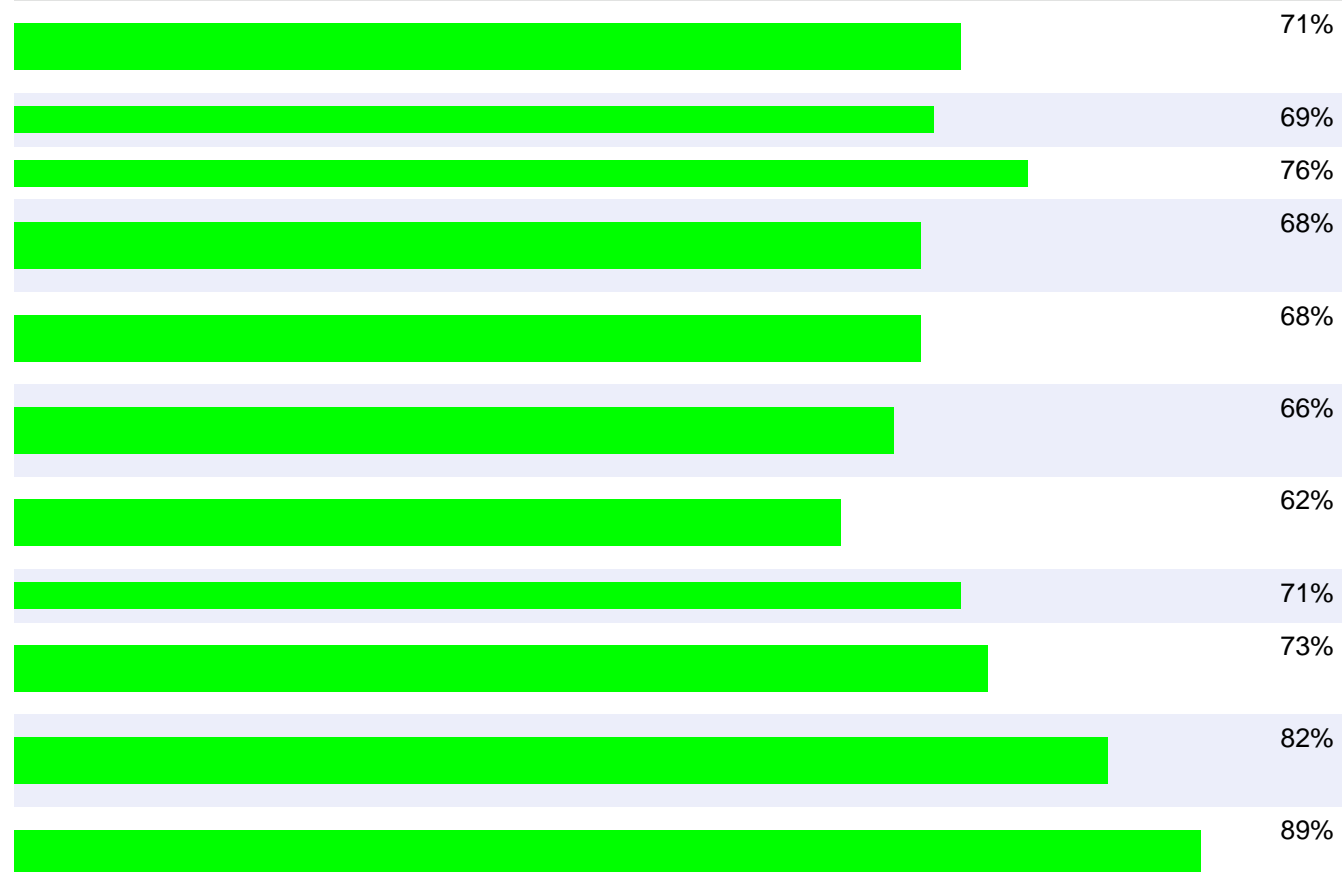




# LA & KY HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).

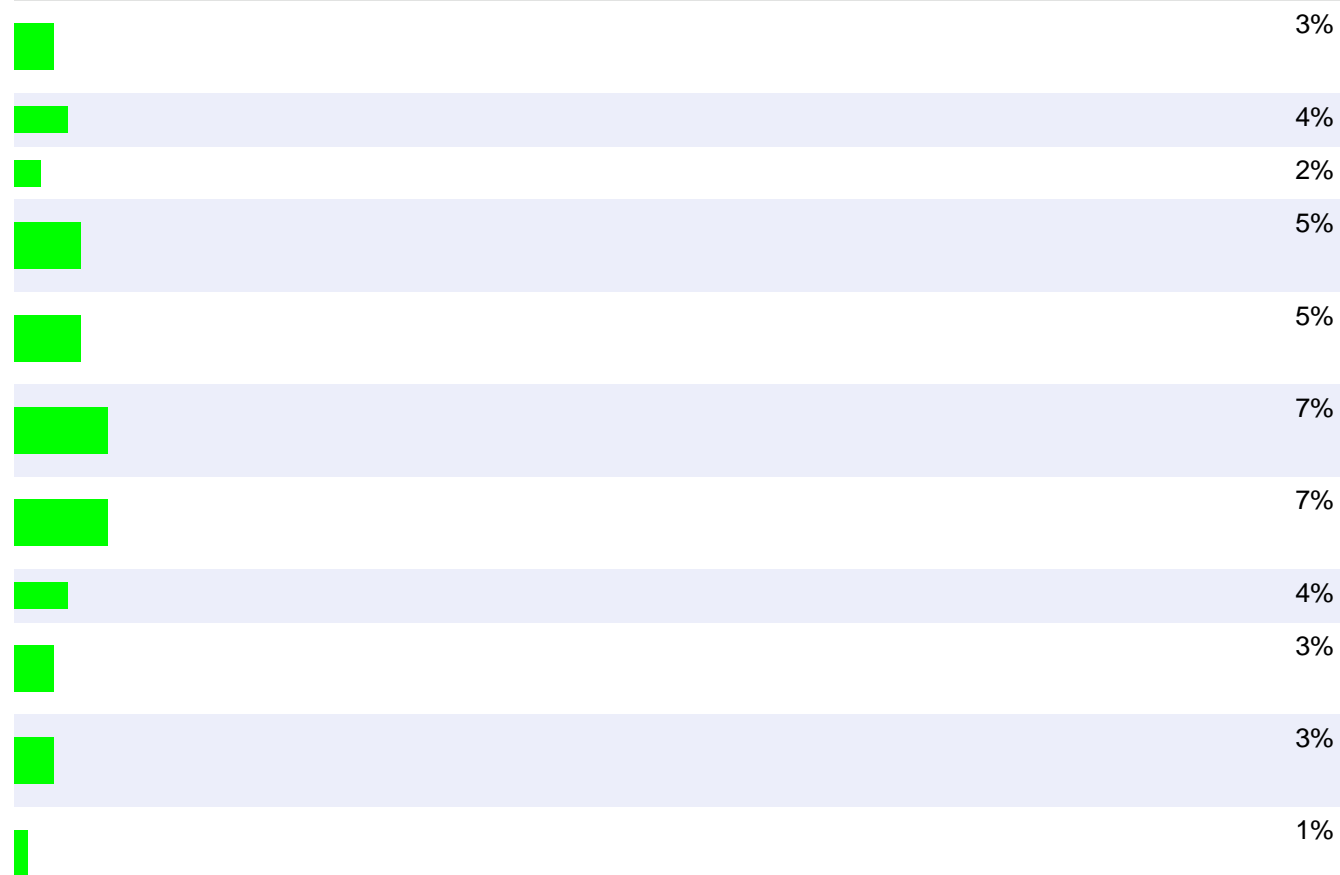




# LA & KY HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported NO, they would not recommend the hospital.

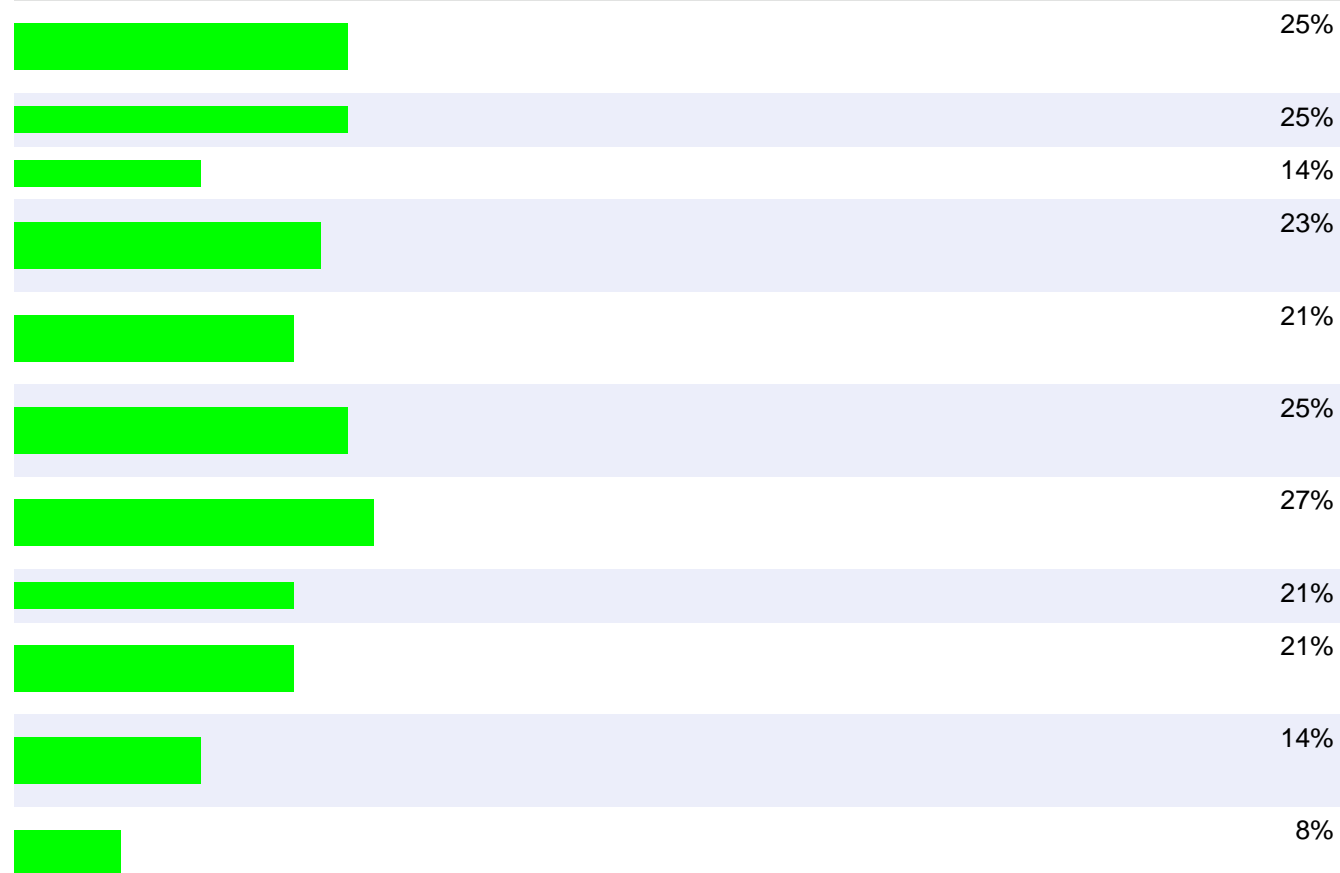




# LA & KY HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES,they would probably recommend the hospital.





# LA & KY HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would definitely recommend the hospital.





# LA & KY HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

## Number of Completed Surveys

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

Between 100 and 299












300 or more

Between 100 and 299



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Survey Response Rate Percent	Hospital Footnote
	27%
	39%
	37%
	31%
	30%
	28%
	19%
	28%
	21%
	27%
	54%